

COSTS

Depending on your specific needs, costs can be subsidized up to 50%, making these technical assistance services affordable and competitive.

ELIGIBILITY

Idaho non-profit or governmental health care facilities including hospitals, nursing homes, community health centers, clinics, and district health departments may qualify for subsidized services.

WHO TO CONTACT:

If your organization is interested in obtaining technical assistance in any of the four areas, contact:

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TAP into Resources

Technical Assistance Program

Sponsored by:

**Idaho Health
Facilities
Authority**

The Idaho Health Facilities Authority has sponsored the Technical Assistance Program (TAP) since 1999. We provide technical assistance for Idaho health care providers at an affordable price. This includes areas such as financial analysis, board development, organizational development, legal issues, community surveys, key informant interviews, marketing, and strategic planning facilitation for community health leaders.

Facilities can apply for subsidized technical assistance by submitting a two page "Site Application" along with audited year-end financial statements. The application is reviewed and a decision regarding the amount of the subsidy is made typically within a few days.

Services include:

Financial Assistance Options

- ◆ Financial Review
- ◆ Restructuring Fiscal Services
- ◆ CFO Retainer Options
- ◆ Accounts Receivable Management
- ◆ Financial Planning
- ◆ Management Reporting

Financial Assistance

Options (cont.)

- ◆ Computer Selection and Setup
- ◆ Internal Audit Development
- ◆ Productivity Analysis
- ◆ Corporate (Medicare) Compliance Program
- ◆ Charge System Reviews
- ◆ Fiscal Management Seminars (for Boards and Groups)
- ◆ Interim Financial Management
- ◆ Medicare/Medicaid Cost Reports

Legal Assistance Options

- ◆ Legal Services (development of legal forms/policies, provision of individualized legal advice, etc.)
- ◆ Compliance Planning (review and development of compliance plans for Medicare, Medicaid, CHAMPUS, etc.)
- ◆ Review of Contracts and Transactions (review of affiliation agreements, compliance with fraud and abuse laws, unrelated business income issues, problems, antitrust violations)

Community Assessment Options

- ◆ Market Analysis (ICD-9/Primary Care data projections)
- ◆ Community Market Surveys
- ◆ Key Informant Interviews
- ◆ Focus Group Interviews
- ◆ Community Wide Meetings

Organizational Development Options

- ◆ Patient Satisfaction Surveys
- ◆ Economic Impact Studies
- ◆ Organizational Surveys
- ◆ Scope of Services Reviews
- ◆ Employee Satisfaction Surveys
- ◆ Board Development/Training
- ◆ Medical Staff Development/Conflict Resolution
- ◆ Teambuilding
- ◆ Strategic Planning Facilitation

PURPOSE

The purpose and intent of this program is to:

- ◆ Maintain a stable health care environment for the citizens of Idaho
- ◆ Provide hospitals and other health care providers the needed technical assistance through the provision of subsidies